

Adults Scrutiny Panel

5 December 2023

Report title	Transforming Adult Services Programme (TASP) Annual Report 2022-23	
Cabinet member with lead responsibility	Councillor Jasbir Jaspal – Adults and Wellbeing	
Wards affected	All	
Accountable director	Becky Wilkinson – Director for Adult Social Care (DASS)	
Originating service	Adult Social Care	
Accountable employee(s)	Meena Dulai	Head of Adult Improvement
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Report to be/has been considered by	Adult Leadership Team	9 November 2023
	Joint Families Leadership Team	16 November 2023
	Councillor Briefing	27 November 2023
	Strategic Executive Board	28 November 2023

Recommendation(s) for action or decision:

The Scrutiny Panel is recommended to:

1. Review and comment on the content of the Transforming Adult Services Programme 2022-23 Annual Report.
2. Receive the 2023-24 Annual Report in November 2024.

Recommendations for noting:

The Scrutiny Panel is asked to note:

1. The achievements and successes for this reporting year.
2. The priorities for the next reporting year 2023-24

1.0 Purpose

- 1.1 The purpose of this report is to provide the Fulfilled Adult Lives Scrutiny Panel with an overview of the first Transforming Adult Services Programme 2022-23 Full Annual Report (see appendix 1) including key achievements, progress against outcomes and priorities for the next reporting year.

2.0 Background

- 2.1 The 2022-23 Annual Report is the second for the Transforming Adult Services Programme (TASP).
- 2.2 The programme has been established since 2016. Good governance and strong leadership remain the constant with the TASP Board committed to improving services for adults in the city and ensuring that people can live long, healthy, and independent lives.
- 2.3 Adult Social Care continues to face national, regional, and local challenges, having to navigate services through reform, recovery from a global pandemic, winter pressures, integrated care and increasing demand with an ageing population.
- 2.4 In meeting these challenges, TASP Board members have taken the opportunity to reflect and refresh the programme and continue an innovating transformation journey working collaboratively and creatively, both internally and externally, to achieve its vision.
- 2.5 Now also working alongside delivery partners IMPOWER, both the Adult Leadership Team and the Board have been leading the way on a 'test and learn' approach at pace and in real time, to try new ways of working with emerging results proving positive.
- 2.6 This second Annual Report documents examples, case studies and project successes for 2022-23. The first two years of transformation has seen projects close, new projects initiated and test and learn pilots in delivery, all aligned to the vision for TASP and the seven agreed programme outcomes.
- 2.7 The programme is also now part of a developing Portfolio of programmes as part of the Families theme within City of Wolverhampton Council (CWC).

3.0 Progress, options, discussion, etc.

- 3.1 This second report opens with a response to an assurance exercise done in 2022 evidencing how the programme self-assessed the quality, and compliance of its projects.
- 3.2 The report goes on to list the many achievements from this reporting year and then shifts its focus to the future with many TASP projects at the start of their lifecycle or 'in flight' as part of an IMPOWER test and learn pilot.

- 3.3 The report continues with an SRO appraisal which captures praise for positively moving the programme forward whilst recognising that the foundations to a successful programme need to be further embedded as TASP matures - a shift to test and learn has supported that in the last year.
- 3.4 Then comes the focus on outcomes. TASP has seven agreed outcomes, five aimed at providing a clear scope for transformation projects, two aimed at contributing to wider service transformation with use of a project framework.
- 3.5 Successes this reporting year include:
 - 3.5.1 Delivery of eight disability training development days to the locality social care workforce.
 - 3.5.2 Preparation and planning for the 'go live' of Eclipse Adults: 105 sessions took place with the business to capture bespoke system requirements and to test the solution, 360 workers trained on the Eclipse system, 66 letter / output templates created ready for go live.
 - 3.5.3 One Wolverhampton Care Closer to Home Strategic Working Group: establishment of a partnership scheme (CWC and Health) to extend the scope of the Care Coordination Service so more agencies are involved early on in navigating care options for people, a Falls Pick Up Service jointly commissioned to reduce the need for ambulance call outs, joint working to further improve the Discharge to Assess process including better data sharing.
 - 3.5.4 Work with delivery partners IMPOWER to mobilise a test and learn plan to transforming services at pace - starting with Conversations at the Front Door and Maximising Independence (under 65s).
 - 3.5.5 Ongoing benefits realisation from the Community Equipment Redesign project including improved rates of equipment refurbishment, delivery, and budget management.
 - 3.5.6 Partnership approach to Technology Enabled Independent Living with Adult Social Care priorities under this agenda already developed through the commissioning of ReThink Partners.
 - 3.5.7 £2.5 million spent on collaborative initiatives between CWC, Health and community partners under the Adult Social Care Discharge Fund (ASCDF) with lessons learned informing the 2023-24 round of funding.
 - 3.5.8 Wolverhampton selected as one of only six local authority Adult Social Care Reform Trailblazers.
 - 3.5.9 The first two Participation posts agreed, recruited and in post focussing on co-production activity across Adult Social Care.

3.5.10 TASP contributing to the governance and shift to a Families Portfolio of programmes and projects.

3.6 Finally, the report concludes with priorities for 2023-24 which include ongoing delivery of the programme, upscaling test and learn interventions and doing more to learn from projects that experience setbacks and how to avoid them in the future.

4.0 Questions for Scrutiny to consider

4.1 There are no further questions for the Scrutiny Panel to consider outside of the recommendations.

5.0 Financial implications

5.1 There are no direct financial implications of this report and financial impact of the projects within TASP are discussed within the Annual Report. Any costs because of the Annual Report are met from the existing budgets attached to each individual project.

[JB/27112023/A]

6.0 Legal implications

6.1 There are no legal implications arising from the recommendations in this this report.

[TC/16112023/A]]

7.0 Equalities implications

7.1 TASP remains committed to equalities, diversity, and inclusion. Each project agreed under the programme, and in accordance with the corporate project management methodology, must complete an Equalities Impact Assessment (EIA) which goes on to be presented at a Project Assurance Group (of which Equalities colleagues are a member of).

7.2 An EIA will define the impact of project objectives in the context of protected characteristics.

7.3 An EIA at a programme level is not mandated corporately but is driven by the EIA plan within the service.

8.1 Climate change and environmental implications

8.1 There are no climate change or environmental implications arising from the recommendations in this this report.

9.0 Health and Wellbeing Implications

9.1 There are no health and wellbeing implications arising from the recommendations in this report.

10.0 Human resources implications

10.1 There are no human resources implications arising from the recommendations in this report.

11.0 Corporate landlord implications

11.1 There are no corporate landlord implications arising from the recommendations in this report.

12.0 Covid Implications

12.1 Covid-19 and learning from the pandemic will continue to inform priorities under TASP where relevant. The Board are committed to ensuring that outcomes are aligned to the care and support needs of our communities because of Covid-19 and are aligned to any longer-term priorities set by health partners.

13.0 Schedule of background papers

13.1 TASP Annual Report 2022-23

13.2 TASP Annual Report 2022-23 Supporting Presentation